

Centerpoint Academy

Engage. Educate. Empower.

Frequently Asked Questions

Where are you located?

We are conveniently located at 18 Crow Canyon Ct. Ste 225, San Ramon. About ¼ mile North of The Home Depot in San Ramon. Other nearby points of interest include: In-N-Out, Costco, Safeway, The Golden Skate, Staples, Splash Swim School (Crow Canyon Commerce Center).

What are the Hours of Operation?

Centerpoint Academy is the Most Flexible Learning Center, accommodating virtually any schedule requests, though most of our students attend Monday-Thursday 10:30 am-10:30 pm and by appointment Friday-Sunday.

Is Centerpoint Academy open year round?

Yes, we offer numerous summer programs in addition to our regular tutoring programs. Summer is a great time to prepare for standardized tests such as ACT and SAT, when students are not busy with their school work. Oftentimes, those who continue with Centerpoint Academy over breaks are better prepared for their next year's course load and do not struggle to get back into the school routine.

Can we visit Centerpoint Academy?

We would love to schedule a tour so we can meet you and your child and show you how we can help your child reach his or her potential. Contact us at (925) 236-0033 or administrativeservices@centerpointlearning.org

Is there an Enrollment Fee?

No! Enrollment is always **FREE** with Centerpoint Academy.

Do you require Placement Testing?

Centerpoint Academy does not require that students take placement tests or diagnostic tests, though we do offer both.

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How long is a tutoring session?

Generally, tutoring sessions are **55 minutes**, but if students feel they need extra time we gladly accommodate them whenever possible.

What are your rates?

Rates vary with the types of services provided. Please view our [Services & Rates](#) page.

What is your payment policy?

All tutoring sessions must be prepaid. Payment methods include: Master Card or Visa via Tuition Pay Direct, Check or Cash. Clients may pay tuition directly online using direct bank account withdrawal (ACH) credit cards or direct bank account withdrawal (ACH). Tuition PayDirect is easy, safe and hassle free:

1. Available online 24/7 from the convenience of your home, office or anywhere you can access the Internet.
2. Make one-time payment or set up automatic recurring payments
3. Get immediate email confirmation and easy access to view payment history

What if the student is sick the day of his/her session?

Make up sessions may be scheduled for missed appointments only if a call was made by 10am the day of the scheduled appointment. Late cancellations and no shows will incur regular session charges.

What if we go on Vacation?

No problem! A notice of 1 week must be given prior to vacation in order to be excused from missed sessions.

What if we need to terminate our enrollment in the middle of the month?

We will miss you, but should you decide to terminate our services at any time, we will be happy to provide a refund for any unused sessions.

What ages do you Tutor?

Centerpoint Academy welcomes all age levels from **Pre-K-12** and **Adults**.

What Subjects do you offer?

We offer academic support in most all subjects: **Math, Science, Language Arts, Social Studies, Spanish...** For a more complete list of topics view our [Services & Rates](#) page.

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Do you tutor Honors and AP Subjects?

Yes! Centerpoint Academy offers academic support in most all **Honors** and **Advanced Placement** subjects.

Do you offer preparation for the college entrance exams?

Yes, we offer preparation for the PSAT, SAT, SAT II Subject Tests, GRE, and ACT.

Our preparation begins with a complimentary initial assessment, for which we provide a detailed score report. Our Academic Trainers then design a customized plan based on the student's strengths and challenges. Students learn strategies to tackle each problem type, while reviewing key concepts. Along the way, students are reevaluated and study plans are adjusted accordingly to maximize student progress.

Do you offer any other Standardized Test Prep?

Yes, we offer preparation for the High School Exit Exam (**CAHSEE**) along with preparation for various private school entrance exams: **ISEE**, **HSPT**, **CBEST**, and others.

What is your philosophy about learning?

View our **Philosophy** on our [Welcome](#) page.

What curriculum do you use?

Centerpoint Academy is unique in that we use fully customized curriculum designed to meet the needs of individual learning styles. Clients may request specific curriculum that matches their school's curriculum, or Centerpoint Academy can provide customized curriculum and learning manipulatives.

Can you help students with AD/HD, Dyslexia, Auditory or Visual Processing Disorder, or other Learning Differences?

Yes, Centerpoint Academy keeps their staff up to date on the most effective teaching strategies for cognitive diversity. Centerpoint Academy offers **innovative multi-modal curriculum and learning manipulatives**, designed to maximize the learning potential of individuals with learning challenges.

My child is having difficulty in school and we have tried everything, including after school tutorial, online tutoring, and home tutoring. What can you do differently?

The reasons why a student is not reaching his/her full potential in school can be as diverse as a

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student's learning style. Centerpoint Academy can help on a number of levels. Our **Licensed Educational/Clinical Psychologist** can provide a full array of diagnostic testing to investigate the possibility of a learning disability/disorder. Upon completion of the testing, clients are provided with a comprehensive report and detailed recommendations for building a successful education plan. Our director can provide **Family-School Partnership Support** to ensure that the student's academic needs are being met and understood by all parties involved in their education. Finally, your child will benefit from the enriching **one-to-one instruction** provided by our experienced Academic Trainers who undergo continuous training in cognitive diversity and effective teaching strategies.

What can parents do?

The work that we do and the work that schools do with children cannot replace the all-important role of the parent(s). **You are your child's biggest advocate and best chance for success.** If you need any guidance we would love to help.